



LIFEGUARD AMBULANCE SERVICE

Proudly Serving Columbia County

Monthly Operational Report: January 2012

Call/Transport Volume

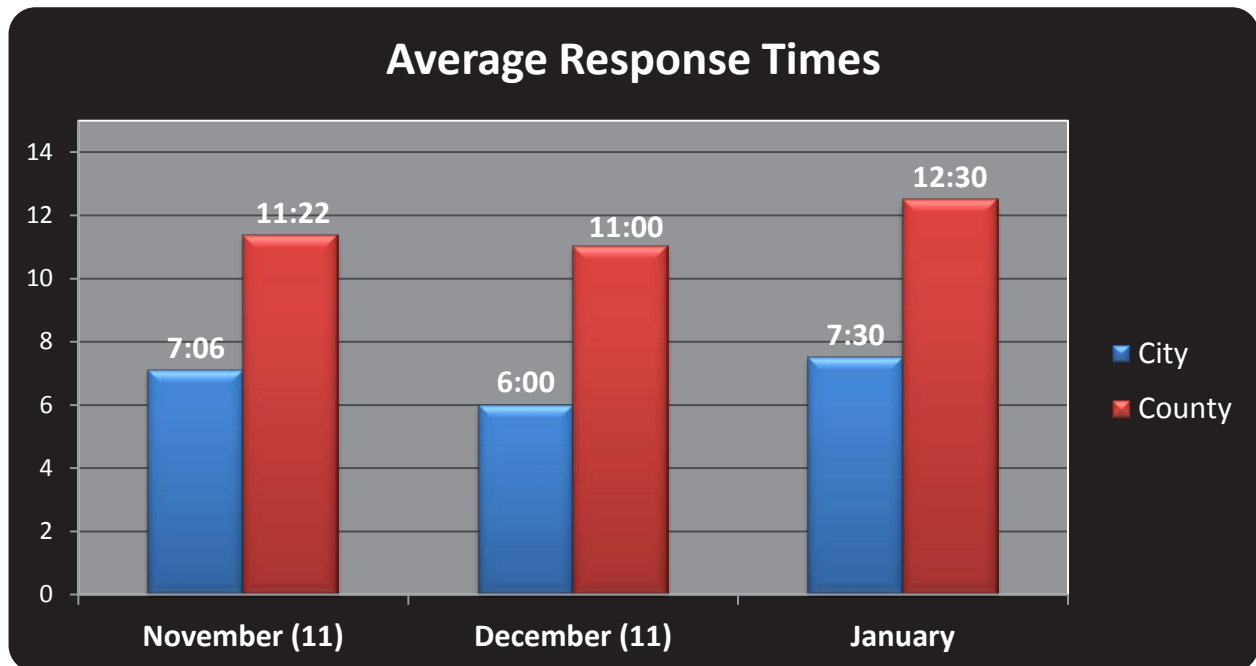
798 Requests for Service

628 Transports

Average Response Times

City- 7 minutes, 30 seconds

County- 12 minutes, 30 seconds



Improvements within Lifeguard

Throughout January, Lifeguard continued to make improvements and adjustments within the operation, in order to provide an even better service to Columbia County. Lifeguard was able to increase the level of coverage and availability to the community by placing the shift supervisors in a Quick Response Vehicle (QRV) during the day. The on-duty paramedic supervisor is able to provide ALS response to patients prior to the arrival of an ambulance. The utilization of the QRV is an additional resource and form of support for the system, such as providing lift assists, extra resources for mass casualty incidents, or disaster control center.

Lifeguard is continuing to grow and expand within the community. In January, Lifeguard hired an additional four part-time employees and one fulltime employee. This month also saw the implementation and startup of the ePCR system, which was well-received by the team members. The ePCR system allows for a greater consistency of patient reports and a quicker, more effective QA process.

Open House and Ribbon-Cutting

Lifeguard relocated our administrative office to Duvall Street back in October; however, the open house event did not occur until January. The open house was held in conjunction with the official ribbon-cutting ceremony for the Chamber of Commerce; Lifeguard joined the Lake City/Columbia County Chamber of Commerce late last summer. There was a pretty good turnout from the community at the event, including local business owners, commissioners, city officials, hospital leaders, and other first responders.



After the ribbon-cutting, guests were invited to explore the office, enjoy some fingerfoods, and even sit inside the back of the ambulance and look at the equipment that Lifeguard uses.



Chamber Weekend

Lifeguard participated in the Lake City/Columbia County Chamber Weekend. Lifeguard sponsored the community event as a bronze sponsor.

One part of the weekend was a golf tournament with over 120 golfers participating in the scramble. Lifeguard's team was comprised of operations manager, James Brinkley, Commissioner Jody Dupree, and Dennis Crawford. Lifeguard's team placed third in the tournament with a score of 57; the first place team scored 55.

The Chamber Weekend also included the second annual Chamber Ball, which was a formal dinner and silent auction with a live band. At the ball, the current Chamber president gave his retirement speech and the new 2012 president gave his inaugural speech.

Lifeguard is excited to be a member of the Chamber of Commerce and looks forward to participating in even more community events with the Chamber.



Career Day

Florida Gateway College hosted a career day for Columbia County High School. Along with the Lake City and Columbia County fire departments, Lifeguard participated in the career day.



Members from all of these first responder agencies explained step by step the EMS and fire process. Lifeguard talked in detail about a day in the life of an EMT or paramedic. The Lifeguard leadership team also explained the EMS system from the administrative side.

Many of the students seemed interested in entering the EMS field or at least learning more information about it.

CPR and First Aid Training

Lifeguard CPR-certified instructors taught a CPR class to a local daycare in January. Approximately 20 or 25 daycare employees attended the training and are now certified in CPR and First Aid. The instructors use material approved by the American Heart Association.