



LIFEGUARD AMBULANCE SERVICE

Monthly Operational Report -- November 2011

Call/Transport Volume

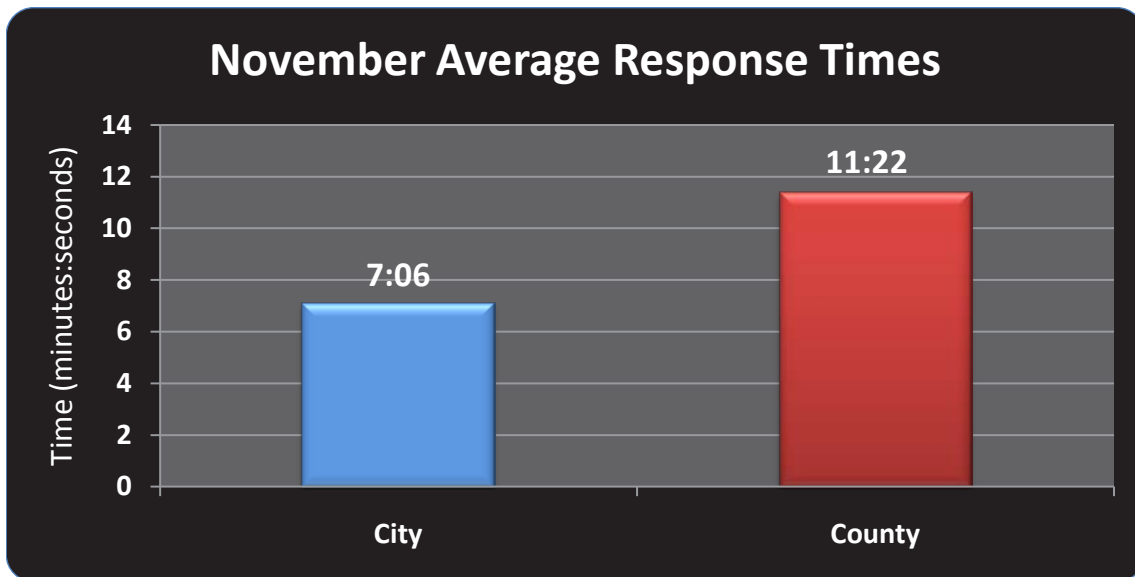
674 Requests for Service

611 Transports

Average Response Times

City- 7 minutes, 6 seconds

County- 11 minutes, 22 seconds



The dispatch system is now set up where we can divide the response times into city and county. Previously, we had to use the overall average response times.

The division allows for a more accurate depiction of the average response times for each zone.

Community Involvement

- Columbia County Fair
- Standby for high school athletic events:
 - Fort White High School football game
 - Columbia High School regional semi-final football game
 - Columbia High School regional cross country event
- Town Hall meeting
- Two "Lunch and Learns"
 - Neurologist, Dr. Prasad Nidadvolua
 - Cardiologist, Dr. Steven Roark

Lunch and Learn

Lifeguard team members had two opportunities to attend Lunch and Learn lectures in November: one hosted by Lifeguard and one hosted by Lake City Medical Center.

Dr. Prasad Nidadvolua was the guest speaker for the Lunch and Learn hosted by Lifeguard. He is a neurologist at Shands Lakeshore Regional Medical Center. He spoke to the Lifeguard team members and other first responders on the topic of "Neurological Emergencies." Dr. Nidadvolua discussed the different issues and concerns associated with Myasthenia Gravis, Guillain-Barré syndrome, acute strokes and seizures.

Lake City Medical Center hosted the other Lunch and Learn that Lifeguard employees were invited to attend. Cardiologist, Dr. Steven Roark, was the guest speaker selected for this event. His lecture topic revolved around 12-Lead EKGs and the interpretation of those EKGs.





Home for the Holidays

Going home for the holidays can be quite a struggle for many residents living in either assisted living facilities or skilled nursing facilities. However through Lifeguard's holiday program, "Home for the Holidays," going home for a Thanksgiving meal is made easier.

"Home for the Holidays" is a program that Lifeguard offers to those individuals who are otherwise unable to visit with their families during the holidays. It is a complimentary service where a facility calls and requests a "Home for the Holidays" trip for one of their patients. The patient's family must be in the local area to participate in this program. Lifeguard picks the patient up from the facility, takes them to a family member's home, and arranges a time to return them to the facility. It is a great opportunity for these people to see their families and enjoy a nice Thanksgiving meal.

In Columbia County, Lifeguard took both a man and a woman from area nursing homes to their family members' houses for the day. Both of the patients were ecstatic to see their respective families and celebrate the holiday in a traditional way.

One family member told Lifeguard, "This is the best Thanksgiving in a long time. It does my heart good to have him home with us today!"

This program is a great opportunity for families to be together on Thanksgiving, who would otherwise be unable to share a Thanksgiving feast together. Lifeguard will offer this service again for Christmas.

Columbia County Fair

Each year at the County Fair, local students show and auction off the swine or bovine that they have raised. Not only do the students show their animals, they also have to provide in-depth reports to the judges on the care, breed, etc. of the animal.

As a way of showing continued support to the community, Lifeguard purchased a hog from one of the FFA high school students. Lifeguard also partnered with Magnolia Pediatrics to purchase two more hogs from a brother and sister in the Junior Division of the FFA.

The meat from this sale will be used for an inter-department cookout in December for Lifeguard Ambulance, the Lake City Fire Department, and the Columbia County Fire and Rescue department. This cookout will be a great opportunity for these entities to come together and celebrate the holidays.

The livestock show and auction at the County Fair continues to promote the farming industry within Columbia County.

