



LIFEGUARD AMBULANCE SERVICE



Monthly Operational Report -- August 2011

CAAS Accredited



On August 29th, the CAAS Panel voted and approved Lifeguard's Santa Rosa County operation for CAAS accreditation. With a total of only 142 ambulance companies from the entire United States, Canada, and Caribbean holding CAAS accreditation, being CAAS accredited is an esteemed honor.

In the state of Florida, there are 296 ALS and 32 BLS ambulance companies; out of those, *only 8 are CAAS accredited*. Lifeguard is proud to be one of those 8 CAAS accredited agencies. This distinction also serves to further demonstrate the reason Lifeguard's Medical Director, Dr. Kim Landry, was named EMS Medical Director of the Year, as he is the Medical Director for 2 of the 8 accredited EMS agencies within the State of Florida.

This accomplishment is the result of all of the hardwork put in by the entire Santa Rosa County team to include the Santa Rosa County EOC, the Dispatch team and the entire Lifeguard Team.

Community Involvement

Back to School Bash

Lifeguard participated in the 5th annual Back-to-School Bash on August 20th. This free community event was an opportunity to provide Santa Rosa County children with needed school supplies and showcase the resources available within the community. The event featured live entertainment, Jump Houses for kids, mobile puppet shows, skating demonstrations, and apparatus from Lifeguard, as well as area Fire Departments.



Activities

- Midway Fire District Summer Fun Fest
- Stretcher Review/Training at Avalon Fire Station
- Back to School Bash at Pea Ridge Elementary
- High School Football Standbys
- Standby for East Milton Sports Complex Football Jamboree
- Lunch & Learn: topic- "IV Therapy"
- CPR & First Aid Class at the School Board Office

First Responder Training Program

Lifeguard continues its investment in the community and its employees by paying for several local First Responders to attend Paramedic School annually. This year Lifeguard sponsored ten EMTs attending paramedic school by covering their tuition and allowing them to attend class while on duty.

Lifeguard Remains 100% Compliant

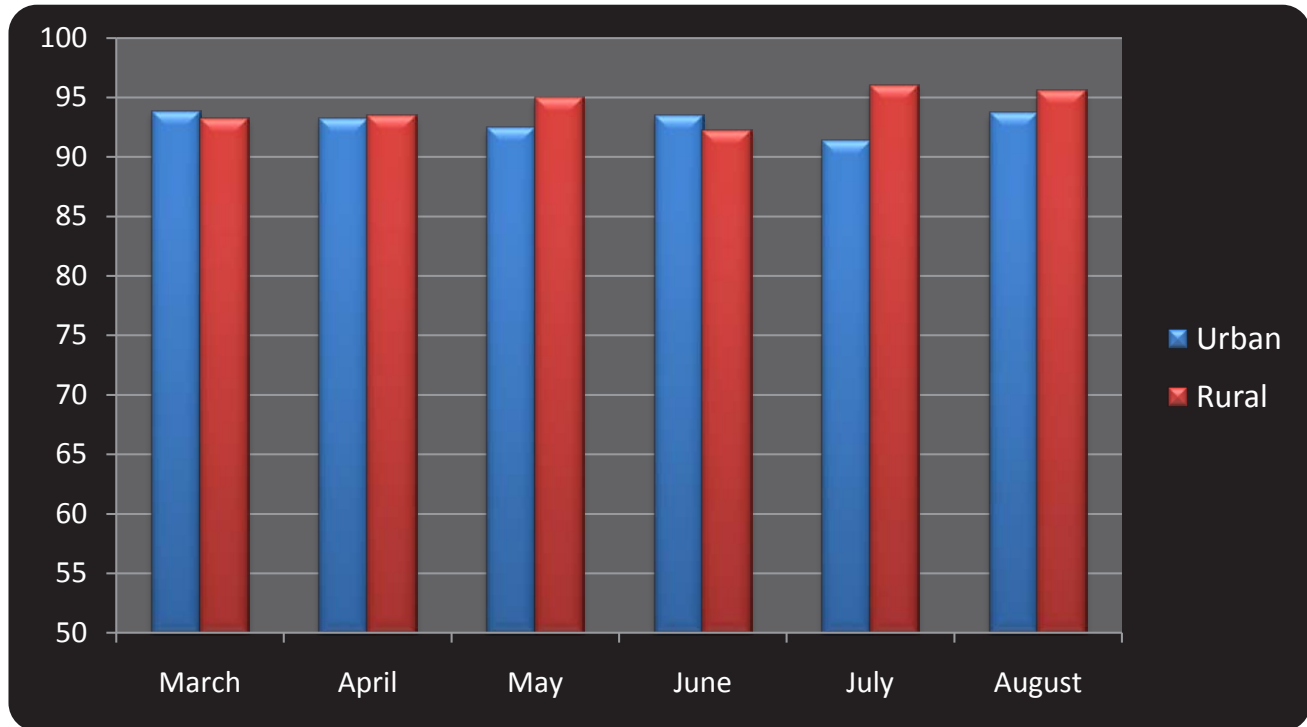
“Record Setting Response Times for 48 Consecutive Months”

August 2011 Volume & Response Time

1931 Requests for Service

1764 Transports

Rural Calls: On scene <18 minutes = 95.56% **Urban Calls: On scene <10 minutes = 93.71%**



Transport Statistics

Emergency: 57.7%

Non-Emergency: 23.4%

Inter-facility: 18.9%

Of the Emergency Calls:

Trauma: 14% Medical: 86%

Disaster Preparedness

Lifeguard participates in disaster drill preparedness on a regular basis. However, Hurricane Irene presented Lifeguard with the unique ability to re-evaluate our disaster preparedness during an actual emergency without the threat of imminent danger to the community. Prior to the landfall of Hurricane Irene, Lifeguard organized and partially activated the disaster response team, but FEMA did not request our assistance for deployment. Although we did not utilize our resources this time, it did provide us with the chance to review our disaster plans from a different perspective, given the possibility of a real-world deployment to coastal communities in support of recovery efforts following Hurricane Irene.

Santa Rosa County Leadership Team

In August, Josh Spencer was promoted to Captain from his former position as a Lieutenant with Lifeguard. Shortly after the promotion of Captain Spencer, we also promoted Nathan Berry and Rodney Gajewski, both current employees with Lifeguard, to the position of Shift Lieutenant. These recent changes within the Lifeguard Leadership team ensures that Lifeguard has a full complement of officers and allows us the opportunity to recognize new views and ideas to improve the excellent service offered by Lifeguard.