

LIFEGUARD AMBULANCE SERVICE

Monthly Operational Report -- June 2011



Grants

In June of 2011, notification was received that grant funds have been awarded to Lifeguard. When combined with required matching funds from Lifeguard, the grants total a \$165,773.33 investment in Santa Rosa County. Receipt of this grant funding will allow Lifeguard to continue to purchase advanced equipment and improve the services available to the citizens of Santa Rosa County.

Projects that will be enabled by this grant include:

- An All Terrain Vehicle (ATV) capable of transporting patients in full spinal immobilization over rough terrain
- Updated manikins and other training equipment for advanced skill training and maintenance
- Rad-57 Carbon Monoxide Monitors, which will allow Firefighters to be monitored for carbon monoxide exposure during fire suppression
- A LUCAS-II Automated Chest Compression Device
- Improved Stair Chairs, which will greatly enhance patient and rescuer safety during extrication from elevated structures
- Power-load automatic stretcher loading systems for the units with the highest utilization

ePCR

Electronic Patient Care Reporting

On June 21st, Lifeguard implemented the use of Electronic Patient Care Reporting or ePCRs. The ePCR system allows unprecedented access to data, which will enable Lifeguard to monitor quality and performance much quicker and with infinitely more detail than has previously been possible. This system allows quality assurance reviews to take place in real time, often times even while the report is still being composed. The rapid availability of this data also extends to our hospital partners, who are now able to view reports near real-time if they so choose and they have the capability of accessing those reports electronically at any time in the future.

AVL/MDT

Automated Vehicle Location Mobile Data Terminals

Lifeguard has purchased and installed all of the necessary equipment to begin using the automated vehicle locator and mobile data terminal system. This system, consisting of a solid mount, a laptop computer, and a cellular data connection, will allow real-time vehicle location monitoring and data transmission. This system will greatly improve the ability of dispatchers to dispatch the closest unit, and it will improve the ability of the crews to locate calls by displaying navigational data on the computer. This system will also allow the secure transmission of call-specific information.

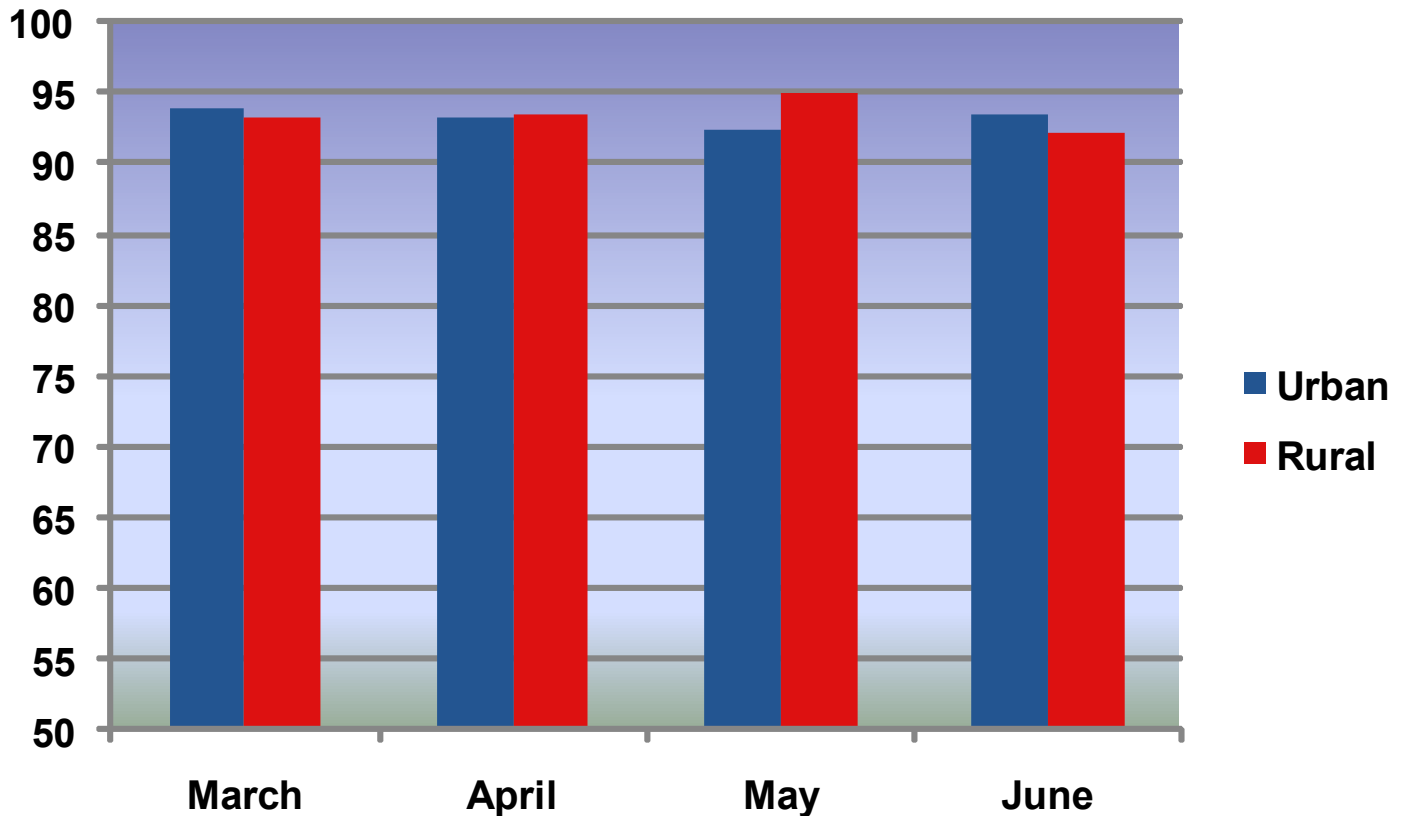
Lifeguard Remains 100% Compliant

“Record Setting Response Times for 46 Consecutive Months”

June 2011 Volume & Response Time

1,038 Responses to Requests for Service

Rural Calls: On scene <18 minutes = 92.24% **Urban Calls: On scene <10 minutes = 93.49%**



Community Involvement

- Sponsored SAFER Expo
- Assisted Florida Highway Patrol in Auxiliary Training
- Florida Kid Care Week
- Free Emergency Responder Training on Trauma Alerts
- Free CPR Class
- Lunch & Learn

Lifeguard's Growth

Lifeguard is continuing to grow and invest in Santa Rosa County at a rapid pace. In the last month, Lifeguard has completed a \$7,000 renovation project at our office in the Berrydale Fire Department and finalized plans for a \$10,000 renovation project at our office in the Jay Fire Department. Additionally, plans are being finalized to start Phase I of a four phase, million dollar renovation of our main office on Avalon Boulevard. When completed, this project will allow all Lifeguard corporate offices to be relocated to Santa Rosa County.

