



LIFEGUARD AMBULANCE SERVICE



Monthly Operational Report -- September 2011

10-year Anniversary of 9/11/01



On September 11, 2011, the Santa Rosa County Firefighters Association hosted a “God and Country Rally” in honor of the tenth anniversary of the terrorist attacks on September 11, 2001. It was a day for commemorating those that lost their lives in the World Trade Center, the Pentagon and on Flight 93, along with those that sacrificed their lives trying to save others.

It was also a day to pay tribute and honor to the first responders and military service members who continue to put their lives at risk every day to ensure the safety of others. Police, firefighters, EMTs, paramedics and members from each branch of the military were scattered throughout the bleachers at the rally.

Unfortunately, not all of the first responders were able to sit back and enjoy the ceremony. Because the ceremony took place on a very hot and humid Sunday, over a dozen spectators fell victim to the heat, and several people had to be transported to the hospital by ambulance. Throughout the ceremony, Lifeguard team members, firefighters and other first responders examined and treated patients both in the stands and under the bleachers.

Industry Appreciation Award

Lifeguard attended TEAM Santa Rosa’s Industry Appreciation Luncheon on September 21st. The appreciation luncheon gave TEAM Santa Rosa the opportunity to highlight companies that continue to increase the amount of jobs in Santa Rosa County. Lifeguard received an “Industry Expansion” award for creating 50 more jobs in the first nine months of 2011.



Picture of Lifeguard’s Representatives at the Luncheon
(left to right):

Bobby Peardon, Jason Kimbrell, Shawn Bradberry, Gerald Ward

Lifeguard Remains 100% Compliant

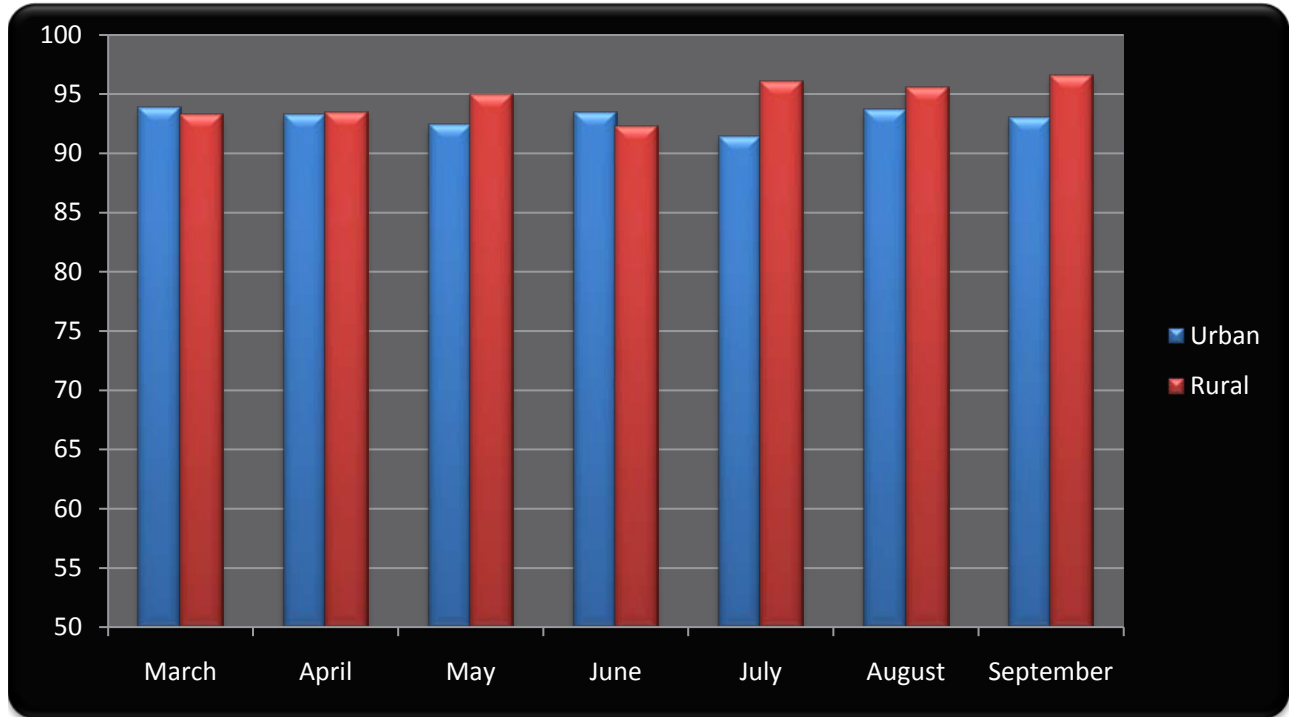
“Record Setting Response Times for 49 Consecutive Months”

September 2011 Volume & Response Time

1932 Requests for Service

1672 Transports

Rural Calls: On scene <18 minutes = 96.61% **Urban Calls: On scene <10 minutes = 93.03%**



Community Involvement

- God & Country Rally
- Gulf Breeze 9/11 Memorial Service
- 9/11 Memorial Service with Berrydale Baptist Church
- SRC Health Expo
- First Responder Class at EOC
- Football Standbys
- Milton Rodeo Standby
- Forestry Pack Test
- EMS Awareness Event at Woodbine Baptist Church
- Santa Rosa Rehab Anniversary Celebration
- Team Santa Rosa Industry Appreciation Luncheon



Above: SRC Health Expo
Below: God & Country Rally



ePCR Added Benefits

Before utilizing the ePCR technology, gathering statistical data was very complicated. The supervisors would have to go through and count the items on run reports. Through the ePCR, we now have the ability to quickly search data and generate accurate statistics.

Emergency: 60.3%
Non-Emergency: 39.7%

ALS: 46.5%
BLS: 53.5%

Medical: 89.7%
Trauma: 10.3%